

TIMBER FLOORING

Care & Maintenance Guidelines

To protect the appearance and structural integrity of your timber floor, a structured post installation care and maintenance regime is of the utmost importance. You should;

1. Regularly remove loose dirt and grit using a dry mop, microfiber cloth or vacuum cleaner. If using a vacuum cleaner, ensure it's equipped with soft brushes to avoid scratching of the floors coating.
2. Never use a steam cleaner or wet mop. There are certain damp timber flooring mop kits available on the market which may be appropriate, however the suitability should first be checked with us.
3. Ensure the relative humidity and temperature within the dwelling consistently remains within an acceptable range. The use of a humidifier, water features or other climate control measures may be necessary.
4. Avoid prolonged periods of air conditioning. Air conditioning can artificially adjust the atmospheric conditions within a dwelling, both temperature and humidity, which may subsequently cause the timber to expand or contract due to its hygroscopic nature. As a general rule, if an air conditioning system is run for 8 hours, 8 hours of natural ventilation should follow.
5. Wipe up any wet or dry spills immediately with a dry or slightly damp cloth to avoid staining or reaction with the coating.
6. Ensure pets nails are trimmed to avoid scratching of the coating.
7. Never clean with harsh or abrasive products, scorers or any other cleaning product that may react with the timber floor coating.
8. Protect all furniture legs with strong felt pads to avoid scratching. When moving, always lift furniture and do not drag.
9. Avoid stiletto heels and other footwear that may impose heavy point loads. Failure to do so may cause indentation in the flooring.
10. To avoid uneven discolouration, regularly move mats and rugs so that the floor ages evenly. UV light with often change the tone of a timber floor, especially in the first 6 months after installation.
11. Invest in window treatments to avoid exposing the floor to direct sunlight for extended periods of time, which can dry out the timber causing localised gapping and/or cupping.

Should you require any clarification on the above, or more information on the care and maintenance of your new timber floor, please feel free to contact Planet Timbers.